



Quality Assurance Policy

March 2007

1. Introduction

Red Lemon Training Concepts Quality Assurance Policy is based upon our core principle of providing high quality, outstanding training solutions. This policy demonstrates how this will be achieved.

2. Core principles

Red Lemon Training concepts core principles of Quality Assurance are :-

- To provide all clients with a commitment to their identified training requirements
- To ensure that high standards of training are consistently delivered
- To ensure that all training solutions are current, appropriate and innovative

3. Quality Assurance Commitment.

Red Lemon Training Concepts will achieve this by :-

- The adherence to rigorous monitoring and evaluation policies and procedures outlined within Red Lemon Training Concepts Assessment Policy
- Operating within current local and national good practice guidelines and legislation
- Adhering to all of Red Lemon Training Concepts policies and procedures at all times
- Networking within relevant professional sectors regularly
- Ensuring that the experiences / qualifications of every training deliverer is current, appropriate and realistic for the identified sector
- Providing regular internal training and supervision opportunities for all of Red Lemon Training Concepts Team.

All of the above will be managed, monitored and reviewed by the Director of Training and Development and the three Directors of Red Lemon Training Concepts.

Signed:

Date:

Director: